

How to Cancel

If you would like to cancel you can do so by following these instructions.

Step 1: On your logged in Dashboard page click on your name in the top right of your screen and then click on "Billing". You can also reach this page by visiting this link:

<https://smartengage.com/settings/billing>

image.png
img alt="Screenshot of the SmartEngage dashboard showing the Billing section." data-bbox="54 270 287 310"/>A screenshot of the SmartEngage dashboard. The top right corner shows a user profile icon and the text "Billing". The left sidebar contains a menu with "Cancel Subscription" highlighted.

Step 2: On the left side of your screen you will see a link for "Cancel Subscription". Click on this.

image.png
img alt="Screenshot of the SmartEngage dashboard showing the Cancel Subscription link." data-bbox="54 379 287 419"/>A screenshot of the SmartEngage dashboard. The left sidebar contains a menu with "Cancel Subscription" highlighted.

Step 3: You will then see a short description of your current plan along with a button to cancel your subscription. Please be certain you wish to cancel because doing so will result in the removal of your brand avatars, subdomains, and your subscribers.

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